

WELCOME, ITGA MEMBERS!

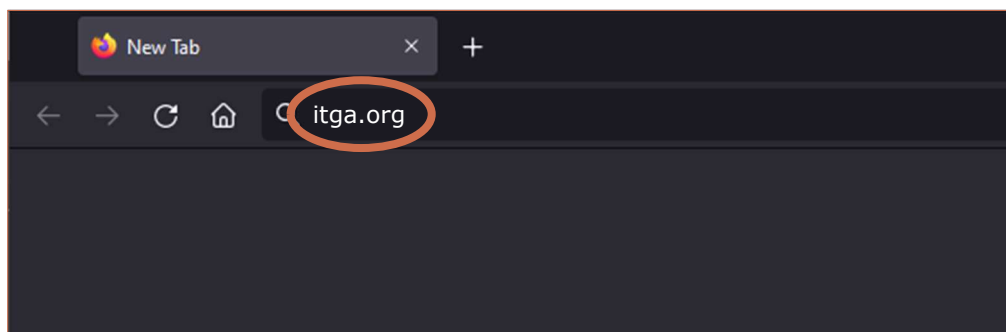
- This is a short tutorial on how to log in to the ITGA website and gain access to the many Town-Gown resources.
- If you are not sure if you are a member, or if you have difficulty logging in, please contact susan@itga.org



Welcome, ITGA members!

This is a short tutorial on how to log into the ITGA website and gain access to the many Town-Gown resources.

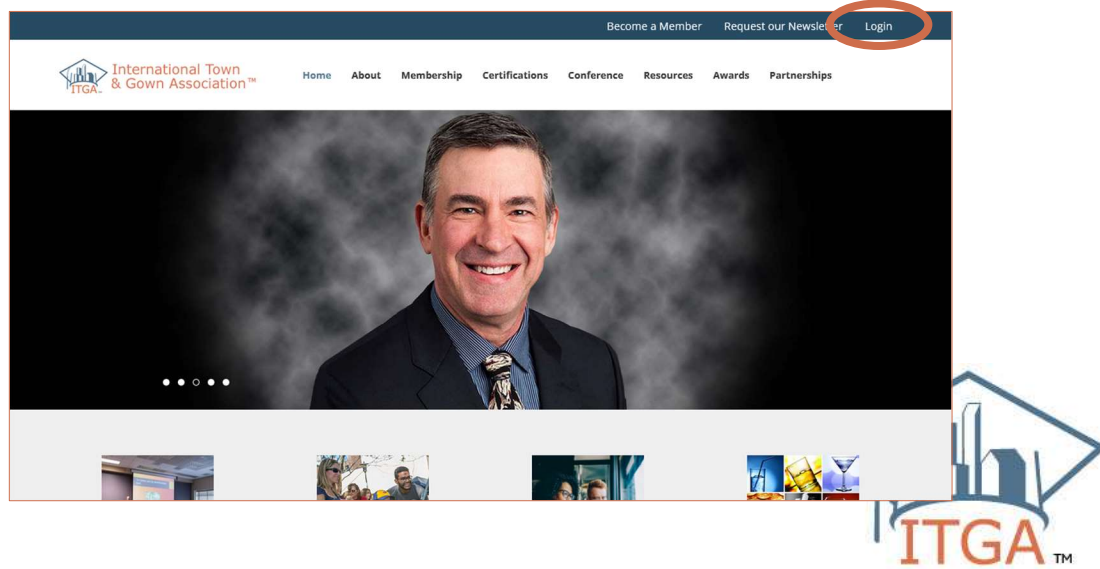
HOW TO LOG IN



Here's how to log in to the ITGA website:

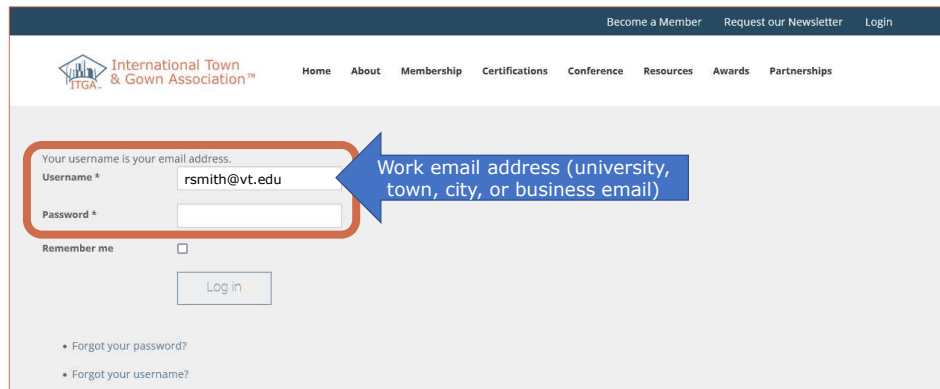
Start by opening your favorite web browser and typing "**ITGA.ORG**" in the address bar.

HOW TO LOG IN



The ITGA website appears.
Click **Login** at the top right corner.

HOW TO LOG IN



The screenshot shows the login page for the International Town & Gown Association (ITGA). The page has a dark blue header with navigation links: "Become a Member", "Request our Newsletter", and "Login". Below the header is the ITGA logo and a main navigation menu with links: "Home", "About", "Membership", "Certifications", "Conference", "Resources", "Awards", and "Partnerships". The login form is centered and contains the following elements:

- A note: "Your username is your email address."
- A "Username *" field containing the text "rsmith@vt.edu". A blue callout box with an arrow points to this field, containing the text: "Work email address (university, town, city, or business email)".
- A "Password *" field.
- A "Remember me" checkbox, which is currently unchecked.
- A "Log in" button.
- Two links at the bottom: "Forgot your password?" and "Forgot your username?".



Enter your username and password. Your username is your work email address: University, town, city, or business email.

HOW TO LOG IN

Become a Member Request our Newsletter Login

International Town & Gown Association™ ITGA™ Home About Membership Certifications Conference Resources Awards Partnerships

Your username is your email address.

Username * rsmith@vt.edu

Password *

Remember me

Log in

• [Forgot your password?](#)

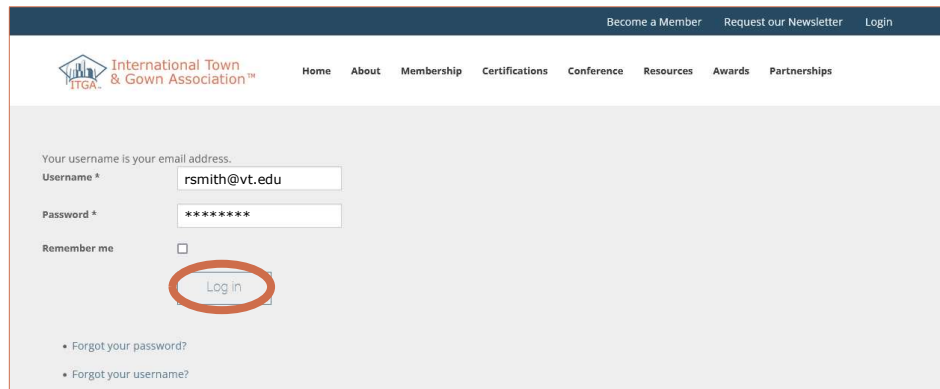
• [Forgot your username?](#)



If you forgot your password, don't worry! You can click on **Forgot your password** and follow the on-screen instructions.

We'll send you an email to help you select a new password for your account. If you don't see the email, be sure to check the **SPAM or JUNK folder** in your mailbox.

HOW TO LOG IN



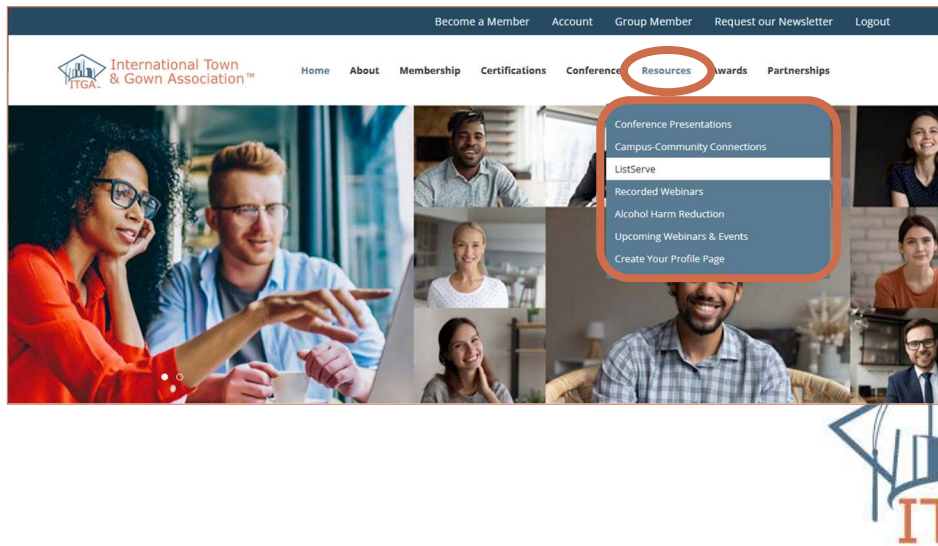
The screenshot shows the login page for the International Town & Gown Association (ITGA). At the top right, there are links for "Become a Member", "Request our Newsletter", and "Login". The main navigation menu includes "Home", "About", "Membership", "Certifications", "Conference", "Resources", "Awards", and "Partnerships". The login form contains the following elements:

- A note: "Your username is your email address."
- A "Username *" field with the text "rsmith@vt.edu".
- A "Password *" field with masked characters "*****".
- A "Remember me" checkbox, which is currently unchecked.
- A "Log in" button, which is circled in red.
- Two links: "Forgot your password?" and "Forgot your username?".



Once you've entered both your username and your password, click **Log in**.

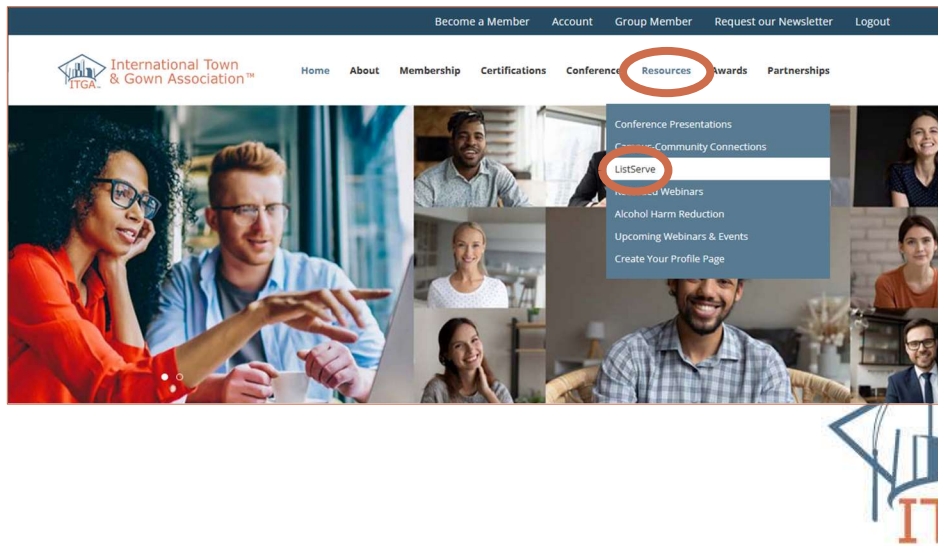
THE RESOURCES TAB



You are now logged in to the ITGA website!

Please note the **Resources Tab** has useful assets if you're logged in. For example, you can download Conference Presentations. (If you're not logged in, you'll only see the descriptions.)

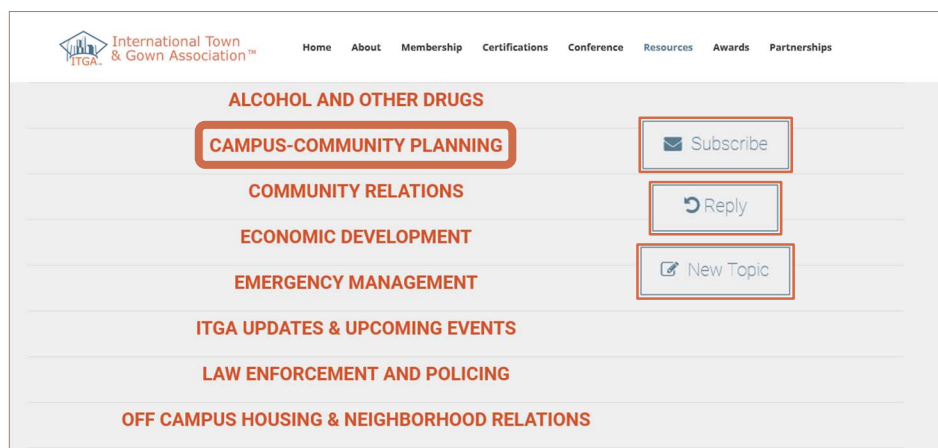
USING THE ITGA LISTSERVE



One of the greatest benefits of the ITGA website is access to the new ListServe.

To access the ListServe, click the Resources tab and choose ListServe.

USING THE ITGA LISTSERVE



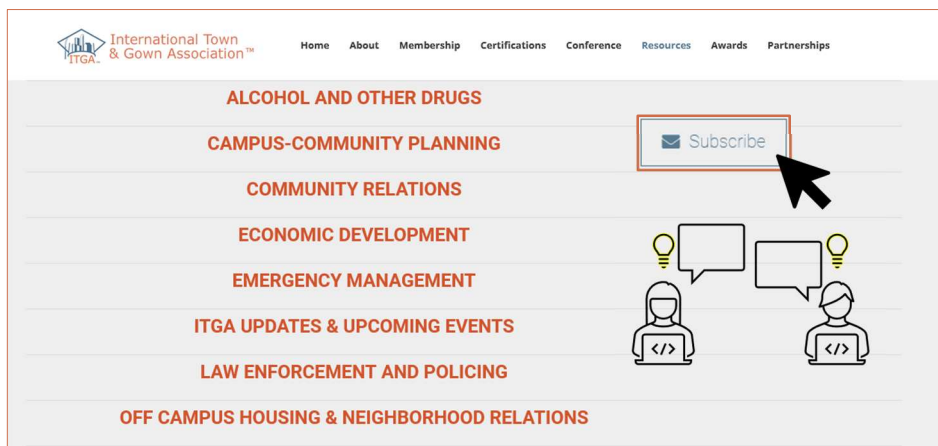
The ListServe has thirteen different categories of information at your disposal.

You can browse topics within a category by clicking the name of the category.

If you're interested in updates on a topic, you can click the **Subscribe** button, and you'll get notifications of new discussion.

Why not join the conversation? You can click **Reply** to respond to a message... or click **New Topic** to start a new conversation.

USING THE ITGA LISTSERVE



The ListServe is a valuable resource: All discussions and information are stored on the ITGA website, and can be accessed again any time in the future.

Please remember that if you're not logged in, you'll only be able to see the topics. To see replies, or to participate in the discussion, you'll need to log in.

And remember to **SUBSCRIBE** to get email notifications when an update is posted!

NEED MORE HELP?

- If you have questions about membership, or have difficulty logging in, please contact susan@itga.org
- If you have questions or concerns about the ListServe, please contact beth@itga.org



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If you have questions or concerns about the ListServe, please contact beth@itga.org.

Thank you, and we hope you enjoy using the Town-Gown website!